ADDITIONAL STUDENT SERVICES

The International Alumni Association

Alumni Center at Blanton House
Phone: (859) 622-1260
Fax: (859) 622-6620
www.alumni.eku.edu (http://www.alumni.eku.edu)

The Eastern Kentucky University International Alumni Association serves as a link between the University and its alumni by maintaining records, fostering communication, and sponsoring programs and activities designed to enhance this relationship.

All Eastern Kentucky University degree recipients and former students with 25 or more credit hours are considered alumni of EKU. The International Alumni Association is served by a board of 30 alumni volunteers, representing the diversity of our alumni constituency, who meet three times annually. Their work includes selection of the Alumni Awards, Alumni Scholarship recipients and general committee work.

The Alumni Association coordinates multiple gatherings across the nation to encourage alumni and friends of EKU to come together. The greatest of these is Homecoming and Reunion Weekend held annually in the fall. This celebration brings alumni back to campus to reconnect with their classmates and learn more about University improvements and initiatives.

The International Alumni Association encourages fellow alumni to advocate in a positive way for EKU both online and among friends, attend EKU sponsored events, give back to the university financially, and volunteer your time by serving on an advisory board, referring a student, or assisting with an event. We encourage alumni from the past to complete these four fundamental actions to impact the future.

Colonel's Cupboard

212 Commonwealth Hall
Phone: (859) 622-3855
Email: food.pantry@eku.edu
www.communityservice.eku.edu/cupboard (http://www.communityservice.eku.edu/cupboard/)

Who We Are

The Colonel's Cupboard is an initiative of the Office of Student Life & First-Year Experience, opened in 2014. The Cupboard was started to fight the growing problem of food insecurity on campuses across the nation. Today, we strive to help students succeed by providing them with their basic needs of food, clothing, and toiletry items. We are entirely run off of donations from EKU students, faculty, and staff, as well as community members. All enrolled students at the university are eligible to use the Cupboard.

What We Do

- Provide food, clothing, and toiletry items to any currently enrolled student who has a need.
- Connect students with other resources, on and off campus, to help with other needs.
- Provide educational materials about food insecurity, healthy eating, etc.
- Host volunteers, both groups and individuals, who want to give back on campus.
- Donate overstocked goods to other local food pantries in need.

How it Works

- Complete the form at communityservice.eku.edu/cupboard (http://www.communityservice.eku.edu/cupboard/) or email food.pantry@eku.edu to make an appointment.
- Stop by the Colonel's Cupboard in Commonwealth Hall during open hours to "Shop" for your needs, or pick up a prepackaged food box at one of our partner locations

EKU Police

EKU Police Department and 911 Center
701 Vickers Drive
Phone: (859) 622-1111
Fax: (859) 622-2243
www.police.eku.edu (http://www.police.eku.edu)

The EKU Police Department is a fully accredited law enforcement agency available 24-hours a day, 7 days a week. For emergencies from a campus phone, dial 911, or (859) 622-1919 from any phone. For non-emergencies please call (859) 622-1111. We recommend you program these numbers into your phone as favorites. You should call EKU Police to report all crimes and for any matters requiring a police, fire, medical, or hazardous materials response.

The mission of the Eastern Kentucky University Police Department is to enhance the quality of life by providing a safe and secure environment through professional service to the community. The success of our mission depends on this partnership utilizing a community policing philosophy. The Department places a high priority on honesty and integrity and values the need for effective and open communication with the community we serve. We value our employees and are committed to their professional development.

EKU Police provide 24-hour patrols of the EKU campus, including buildings, parking lots, residence halls, and grounds. EKU Police officers have county-wide law enforcement authority, although primary jurisdiction encompasses all University property and all roads and streets adjacent to the campus. The EKU Police also have the authority to investigate crimes anywhere in the state that were committed on University property.

The EKU Police Department includes 24 sworn police officers and seven dispatchers. EKU Police maintain high visibility on campus with motor vehicles, bicycles, and foot patrol. The EKU Police Department maintains a Daily Crime & Fire Log available to the public at https://crimelog.eku.edu/ Crimes occurring on EKU properties and fires occurring in student housing are listed here in an ongoing effort to help you make informed decisions regarding your safety and security.

The Eastern Kentucky University Police Department has an excellent working relationship with state, local, and federal law enforcement agencies, and other emergency providers. Visit the Department web page at https://police.eku.edu/ to find links to the Daily Crime Log, the Annual Security and Fire Safety Report, Crime Prevention tips, and much more. You can also connect with EKU Police on Twitter, Facebook, and Instagram.

Parking & Transportation Services

Commonwealth Hall, Room 212

Phone: (859) 622-7275
www.parking.eku.edu

Eastern Kentucky University Parking & Transportation Services provides parking and transportation services in support of the University's mission, by providing quality customer service and proper management of parking and transportation resources. This mission is accomplished by enforcing applicable parking rules and regulations, providing safe and efficient transportation services, conveying a positive attitude, and requiring the highest standards of personal and professional conduct.

Parking Services provides parking information, registers vehicles for the campus community and visitors, coordinates parking for special events, and enforces parking rules and regulations. Transportation Services provides day and evening transit services and motor pool/fleet services.

See the Parking and Transportation website (www.parking.eku.edu (http://www.parking.eku.edu)) for additional parking and transportation information including parking regulations, transit schedules, and hours of operation.

Student Automobiles

In order to facilitate parking for all students, faculty, and staff, Eastern Kentucky University requires the registration of all motor vehicles utilizing campus parking facilities. Vehicle registration information can be obtained by contacting Parking Services at (859) 622-7275 or by visiting https://eku.t2hosted.com/. During the registration period, prior to the first day of classes, students registering for classes may park in any legal, non-reserved parking space in all areas, except employee parking lots (Zone E) which are marked by yellow signs.

After the commencement of classes, residential hall lots (Zone R), which are marked by blue signs, are restricted to residence hall permits 24 hours per day, seven days a week. Grand Campus Lot, which is marked by purple signs, is restricted to Grand Campus permits 24 hours per day, seven days a week. Enforcement of employee and commuter parking (Zone C) regulations begins at 2:00 a.m. Monday-Friday. Commuter permits are also valid from 4:30 p.m. to 7:00 p.m. in employee (Zone E) parking lots. The Jones Lot is an exception to this rule and is reserved for employees only until 9:00 p.m. Evening parking for unregistered vehicles without permits is available in the Alumni Coliseum Lot from 4:30 p.m. to 2:00 a.m., Monday through Friday, and all-day Saturday and Sunday. Visitors may register for temporary parking by visiting https://eku.t2hosted.com/. Visitors are permitted to park in the Alumni Coliseum Lot with a valid visitor permit.

Speech-Language-Hearing Clinic

Wallace Building 245
Phone: (859) 622-4444
www.slhclinic.eku.edu (http://www.slhclinic.eku.edu)

The Communication Sciences and Disorders Department offers free therapy services to students, faculty, staff, and members of the community at the Speech-Language-Hearing Clinic in Wallace 245.

Diagnostic and clinical treatment services provided by the Clinic include the following:

1. Screening for speech, language, swallowing, and hearing problems.
2. Assessment and treatment of articulation disorders, phonological delays, delayed or disordered language, stuttering, voice disorders including laryngectomy, swallowing, speech and language problems resulting from stroke or head injury, language disorders related to learning disability, and speech and language problems of individuals in areas of exceptionality such as mental handicap, developmental delay, cerebral palsy, cleft palate, hearing impairment, autism spectrum disorder, and emotional/behavioral disorder.
3. Accent modification for speakers of English as a second language and those desiring Standard English skills.

Anyone interested in the above services should contact the Clinic Office Associate at (859) 622-4444, Wallace 245, or visit the Clinic website: www.slhclinic.eku.edu (http://www.slhclinic.eku.edu)

Student Publications

Eastern Kentucky University provides a variety of laboratory experiences through student publications. The Eastern Progress Media Network has been established to provide professional involvement in the activities of The Eastern Progress, the University's student online and print publication. Academic and support units coordinate the institutional support of student publications but do not govern the content. The courts have consistently held that where a tradition of student decision making exists in student publications, those publications are afforded the same Constitutional First Amendment protection as other publications. Concomitant with those rights, go certain responsibilities, which also accrue to the student publications. Accordingly, the responsibility for the content of the publications is that of the student editors and writers and not Eastern Kentucky University or its Board of Regents.

The **Eastern Progress Media Network** is a learning lab for students interested in media, marketing and public relations. The EPMN produces a newspaper and online multimedia content and is the official student publication of the University. All students are encouraged to take advantage of the journalism and advertising training it offers. Since its establishment in 1922, The Progress has been rated as an All American Newspaper by Associated Collegiate Press and a Medalist paper by Columbia Scholastic Press Association. The Progress and its student journalists have won many state and national awards, including countless Kentucky Press Association honors, national Pacemakers and Gold Crown awards. In January 2019, student journalists at the Eastern Progress Media Network and other state campus publications were recognized as KPA's Most Valuable Member. Reach the Progress online at www.easternprogress.com (http://www.easternprogress.com).

Aurora is a magazine of student writings published by its student staff to encourage interest in literary activity. Aurora accepts poems, one-act plays, short stories, prose sketches, and essays from any Eastern student. Editions are published in the fall (online by the ENG 420 Stylistics, Editing, Publishing class) and spring (hard copy). Cash prizes are awarded for the best works (fiction and poetry) at the time of the spring publication.

Technology and Related Resources

IT Service Desk & IT Geeks, Keen Johnson Basement
Phone: (859) 622-3000 | (859) 622-4335
Website: it.eku.edu (http://it.eku.edu) | geeks.eku.edu (https://geeks.eku.edu/)

Password & Accounts are mailed or communicated through their EKU Portal to all students admitted to EKU.

- Students receive a nine-digit EKU ID number which is their unique ID for all official records. This ID starts with "900" or "901".

- Each student also receives an EKU username. The username is based on your first name_last name (e.g., John Smith = john_smith12). Your username and password provide secure access to Wi-Fi, campus computers, and other electronic resources. Your single sign-on (SSO) for services like myEKU and Blackboard and email is YourUsername@mymail.eku.edu.
- Reset your password at the website https://it.eku.edu/password (https://it.eku.edu/password/)
- Reset your two-factor authentication (2FA) settings at the website it.eku.edu/2FA
- myMail (student email account) is provided through Microsoft. Students may retain their EKU email address upon graduation from EKU: it.eku.edu/mymail (https://it.eku.edu/mymail/)
- Microsoft Office 365 is free for all registered students and can download through their official myMail account. https://it.eku.edu/support/office-365-education (https://it.eku.edu/support/office-365-education/)
- Google Workspace (formerly G Suite) and Office 365 for Education are available to all employees and students while employed or a current student. https://it.eku.edu/collaboration (https://it.eku.edu/collaboration/)

IT Geeks are EKU students' first point of contact for all service issues, questions, troubleshooting, and consultation. Call 859-622-GEEK (4335) or email geeks@eku.edu. The IT Geeks also offer electronic equipment checkouts (laptops, calculators, cameras, etc.). Visit the website geeks.eku.edu

Computer Labs are located across campus. For a list of all computer labs, visit the website it.eku.edu/computer-labs-eku-campus (https://it.eku.edu/computer-labs-eku-campus/)

The IT Website offers more than 300+ support articles about EKU technology. The IT Search is keyword specific. Visit it.eku.edu to view the support articles and learn more about IT at EKU.

Log in to EKU The EKU homepage has a menu for easy login access to myEKU, Blackboard, Student Email, and Degree Works.

myEKU provides access to a wide range of data for students from admission through graduation. Students register for classes, obtain parking permits, check grades, and more with myEKU. Log in to myEKU at my.eku.edu. (https://my.eku.edu)

Blackboard is EKU's Learning Management System (LMS). Students are automatically enrolled in Blackboard upon registration. Course sites do not appear for students until the instructor opens them. Blackboard is used for all online courses and many on-campus courses. Learn more at it.eku.edu/blackboard, and log in at learn.eku.edu.

Degree Works helps students plan an academic roadmap to graduation. Degree Works and your advisor will ensure you are on the right track to graduate. View Degree Works information at registrar.eku.edu/DegreeWorks. (https://registrar.eku.edu/DegreeWorks/)

ResNet is the EKU residential network and provides high-speed wired and wireless internet access in all residence halls. Wired connections are recommended for devices that support that option. To connect to the campus wireless (Wi-Fi) network, visit it.eku.edu/getconnected (https://it.eku.edu/getconnected/). To connect wireless devices that do not support network login, visit it.eku.edu/byod. (Note: Students should connect to eku_secure5GHz instead of the guest Wi-Fi network. For connection support articles, visit it.eku.edu/support/wireless-network (https://it.eku.edu/support/wireless-network/).) To view all articles related to wireless at it.eku.edu, type "wireless" into the IT website search bar.

Peer-to-peer software is not permitted on the EKU network. Downloading copyrighted materials is illegal and prohibited.

Acceptable Use of Information Technology Resources: it.eku.edu/codeofethics. (https://it.eku.edu/codeofethics/)

Phishing and Spam: IT @ EKU will NEVER request passwords or other personal information via email. Messages requesting such information are fraudulent. Forward all suspicious messages to spam@eku.edu. In the unlikely event, the message is legitimate, we will tell you.

Emergency Management & Security

Adams House
424 Lancaster Ave
Division of Public Safety
Phone: (859) 622-1111
http://emergency.eku.edu/

Emergency Notifications:

Rave Mobile Safety is EKU's primary mass notification system. The University has implemented a multi-modal emergency notification system to inform the community about incidents and emergencies affecting campus. Realizing that message redundancy is a necessity, EKU has seven primary notification methods available for the community. Any one, or a combination, of these alert methods may be used depending on the nature and severity of the event. More information about Situational Awareness, Emergency Notifications, and Timely Warnings can be found at the following web page: https://emergency.eku.edu/situational-awareness-%E2%80%93-emergency-notifications-and-timely-warnings (https://emergency.eku.edu/situational-awareness-%E2%80%93-emergency-notifications-and-timely-warnings/)

Systems Include:

- Sirens - Audible sirens can be broadcast over four loudspeakers strategically placed on campus. This system can be activated by the EKU Division of Public Safety as well as the Madison County Emergency Management Agency for weather and community emergency notifications.
- Text Messaging - An opt-out notification where a text message can be received on your mobile phone. EKU and Rave do not charge for this service; however, your carrier may have standard text messaging charges. (Note: Students should periodically check their mobile phone numbers when their numbers change and make corrections as necessary.)
- Voice Messaging - An opt-out notification where a voice message can be received on your mobile or home phone. (Note: Students should periodically check their mobile phone numbers when their numbers change and make corrections as necessary.)
- Email Messaging - This notification provides an email message about an event. Current students, faculty, and staff are automatically registered to receive notifications on their EKU email account and cannot opt-out of this type of notification. You can opt-in to receive emails on other email accounts. Community members are encouraged to check their email frequently throughout the day to be sure they see any message sent by this alert method.

- RSS Feeds - A message can be posted on the Emergency Management, Police Department, or University web pages.
- Network Messaging - A visual notification can be made across computers connected to the EKU network. When an alert is sent out, a pop-up box appears on your screen. No personal information is gathered or transmitted with the use of this alerting system.
- Social Media - EKU can use Twitter and Facebook to send notifications to the community. These social systems require the user to check to receive any messages posted. Follow @EKUEmergency on Twitter and like EKU Emergency Management on Facebook.

Review your contact information in Rave Mobile Safety

Rave Mobile Safety:

Current Students, Faculty, and Staff are Already Registered:

- Log on to MyEKU
- https://experience.elluciancloud.com/eku/
- Use your Single Sign On (SSO) authentication.
- Under the EKU Links Card, click on the Rave Emergency Notifications link.
- Under My Account you can check and edit your Mobile Phones, your Voice Only Line Contacts, and your Email. Click the Add Buttons to add additional Mobile Phones, Voice Only Line Contacts, and Emails.
- If you are affiliated with certain groups, like the EKU Regional Campuses, you can join them to receive notifications that they send out.
- Click the Groups tab, select the desired group(s) from the Official Groups list by clicking Action, and selecting Join at the Group Status.
- You can leave any group by selecting the group(s) and at the Group Status and clicking Leave.
- Email messages are automatically sent to all current EKU email addresses. You cannot opt-out of receiving messages on your EKU email account.
- Texts and voice calls are also automatically entered into the system and you can opt-out of these notifications if you desire. Please give careful consideration to opting-out, however, because once you opt-out, you will no longer receive important emergency information intended to help you to stay safe. (Note: Students should check their mobile phone numbers at the beginning of every semester and make changes as their circumstances change.)
- *Message and data rates may apply. Text messages are sent on an as-needed basis. This service is provided per the* Terms of Use *(*https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fsafety.smart911.com%2Fterms-of-use%2F&data=05%7C01%7Cgary.folckemer%40eku.edu%7C28b59f6ab8da42d967d708db8873dd02%7Ce23043271af04dee83fbc1b2fd6db0bb%7C0%7C0%7C638253804725266245%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=u94nXyvGgpfCuI5xspZyBJJLMyQdcg5Y8w7cLTtUYLY%3D&reserved=0*) and* Privacy Policy *(*https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fsafety.smart911.com%2Fprivacy-policy%2F&data=05%7C01%7Cgary.folckemer%40eku.edu%7C28b59f6ab8da42d967d708db8873dd02%7Ce23043271af04dee83fbc1b2fd6db0bb%7C0%7C0%7C638253804725266245%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=hZ1eYBazDcbAvYt5jQAVz2CpAdTH9Xl8F2qv%2Be%2Fhed0%3D&reserved=0*).

%2Fhed0%3D&reserved=0*). Text STOP to 67283 (MRAVE), 226787 (CAMPUS), 78015, or 77295 to cancel or HELP for tech support.*
- EKU and Rave do not charge for text service; however, your carrier may have standard text messaging charges.

Other Community Members:

- While current EKU employees, and registered EKU students, are automatically enrolled in Rave Mobile Safety – Emergency Notifications. Other community members and visitors may SMS (Text) to opt-in. Be informed. Text "EKUAlerts" to 67283 (MRAVE), 226787 (CAMPUS), 78015, or 77295.
- *Message and data rates may apply. Text messages are sent on an as-needed basis. This service is provided per the* Terms of Use *(*https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fsafety.smart911.com%2Fterms-of-use%2F&data=05%7C01%7Cgary.folckemer%40eku.edu%7C28b59f6ab8da42d967d708db8873dd02%7Ce23043271af04dee83fbc1b2fd6%7C0%7C0%7C638253804725266245%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWdWV%7C3000%7C%7C%7C&sdata=u94nXyvGgpfCuI5xspZyBJJLMyQdcg5Y8w7cLTtUYLY%3D&reserved=0*) and* Privacy Policy *(*https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fsafety.smart911.com%2Fprivacy-policy%2F&data=05%7C01%7Cgary.folckemer%40eku.edu%7C28b59f6ab8da42d967d708db8873dd02%7Ce23043271af04dee83fbc1b2fd6%7C0%7C0%7C638253804725266245%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWdWV%7C3000%7C%7C%7C&sdata=hZ1eYBazDcbAvYt5jQAVz2CpAdTH9Xl8F2qv%2Be%2Fhed0%3D&reserved=0*). Text STOP to 67283 (MRAVE), 226787 (CAMPUS), 78015, or 77295 to cancel or HELP for tech support.*
- Rave does not charge subscribers to send or receive text messages. Standard or other messaging charges may apply depending upon your wireless carrier plan and subscription details.

Living Safely at EKU

Life can be unpredictable. The Division of Facilities Management & Safety asks that all our community members download the EKU S.A.F.E. App.

For maximum utility, you must turn on location services for this app so that your location can be checked and sent to Public Safety, or to one of your Contacts. Privacy is your concern, and you decide whether to enable your location services. Enabling this feature, on your mobile phone, for this app, helps people get to you when you need assistance.

The free personal safety app is available for download on both the Apple and Android platforms at

Apple: https://apps.apple.com/us/app/s-a-f-e-safety-app-for-eku/id1550124036 (https://apps.apple.com/us/app/s-a-f-e-safety-app-for-eku/id1550124036/) and

Android: https://play.google.com/store/apps/details?id=com.cutcom.apparmor.eku (https://play.google.com/store/apps/details/?id=com.cutcom.apparmor.eku)

The app puts various safety services at the fingertips of users:

- Push Notifications – Allows users to receive emergency notifications and timely warnings sent from Public Safety, via EKU Alerts, using our email alert method. (Note: Community members, who are not EKU employees or EKU students, can SMS to Opt-In for emergency

notifications sent from Public Safety, using our text alert method. Be informed. Text "EKUAlerts" to 67283 (MRAVE), 226787 (CAMPUS), 78015, or 77295.)

- EKU News Feed – Displays recent tweets from @eku.
- Emergency HELP – Contains buttons to Call 911 if you are off the EKU Richmond Campus, Call EKU Police if you are on the Richmond Campus, chat with EKU Police via text for the deaf or hard of hearing or when it is not safe for you to speak. Emergency Call checks your physical location and determines that if you are inside the campus geofence, your call goes to EKU Police, and if you are outside the campus geofence, your call goes to 911 for help.
- Safety Escort/Friend Walk – Has options to contact the EKU Police, to request a safety escort on the Richmond Campus, or allows you to send your location in real-time to a friend, so they can watch you as you travel to your destination.
- Mobile BlueLight ALARM – Contains a button that simultaneously sends your location to EKU Police and makes a phone call to EKU Police. EKU Police can receive your location in real-time on their Dashboard and they can speak with you on the phone.
- WorkAlone – Allows you to start a session with either a personal contact, anywhere, or with Public Safety if you are on the Richmond Campus. This feature will automatically check in on you while working or studying alone and can automatically trigger a call to your personal contact or Public Safety if you fail to check-in at the allotted time, or if you press the emergency button.
- Report a Tip – Allows you to report tips on a variety of topics and gives you an option of attaching a photo or video. The tips are automatically routed to the appropriate office(s).
- Health & Safety Toolbox – Has options to contact the EKU Police, the Counselling Center, Student Health Services, and Center for Student Accessibility.
- Campus Maps – Provides access to a Parking Map, Enhanced Shelter In Place Buildings, and Evacuation Assembly Areas.
- Emergency Plans – Contains the University's planned response to emergency situations. This is the content of the University Emergency Action Plan and provides important information about what you can do to protect yourself if an emergency does occur.
- Support Resources – Has options to contact University Housing, Facilities Management, Libraries, and Student Affairs.
- Manage Profile – Under the About/Preferences button, users can manage their profile and add information to help emergency responders. This information is only available to and used by the EKU Division of Public Safety for emergency purposes. It allows individuals to volunteer information to help us keep you safe. Items the user can volunteer include Allergies, Medications, On-Campus Primary Address/Location, Secondary or Additional Addresses/ Locations (for individuals whose work or studies take them to multiple locations on campus), Permanent Address, Additional Phone Numbers, Emergency Contact Name and Phone Number. The more information volunteered, the more effectively we can find you and help you should the need arise.

We are proud of our strong partnership with the Student Government Association as we collaborate to provide safety resources, such as this app, that benefits our entire campus community. Colonels care for one another and this app provides a platform for our community to look out for one another by reporting issues, communicating directly with the EKU Police Department, providing tips, watching friends virtually walk, and other safety items.