

# EMERGENCY MANAGEMENT & SECURITY

## Adams House

424 Lancaster Ave

Campus Operations - Public Safety

Phone: (859) 622-8987 or (859) 622-1111

<https://www.eku.edu/emergency-management/>

## Emergency Notifications and Timely Warnings:

Rave Mobile Safety is EKU's primary mass notification system. The University has implemented a multi-modal emergency notification system to inform the community about incidents and emergencies affecting campus. Realizing that message redundancy is a necessity, EKU has seven primary notification methods available for the community. Any one, or a combination, of these alert methods may be used depending on the nature and severity of the event. More information about Situational Awareness, Emergency Notifications, and Timely Warnings can be found at the following web page: <https://www.eku.edu/in/guides/emergency-notifications/>

## Systems Include:

- Text Messaging - An opt-out notification where a text message can be received on your mobile phone. EKU and Rave do not charge for this service; however, your carrier may have standard text messaging charges. (Important: Students should periodically check their mobile phone numbers when their numbers change and make corrections as necessary).
- Voice Messaging - An opt-out notification where a voice message can be received on your mobile or home phone. (Important: Students should periodically check their mobile phone numbers when their numbers change and make corrections as necessary).
- Email Messaging - This notification provides an email message about an event. Current students, faculty, and staff are automatically registered to receive notifications on their EKU email account and cannot opt-out of this type of notification. You can opt-in to receive emails on other email accounts. Community members are encouraged to check their email frequently throughout the day to be sure they see any message sent by this alert method.
- Network Messaging - A visual notification can be made across university owned computers connected to the EKU network. When an alert is sent out, a pop-up box appears on the screen. No personal information is gathered or transmitted with the use of this alerting method.
- Social Media - EKU can use X and Facebook to send notifications to the community. These social systems require the user to check to receive any messages posted. Follow @EKUEmergency on X and LIKE EKU Emergency Management on Facebook.
- RSS Feeds - A message can be posted on the University web pages.
- Sirens - Audible sirens can be broadcast over four loudspeakers strategically placed on campus. This system can be activated by the Madison County Emergency Operations Center or EKU Public Safety for weather and community emergency notifications.

Review your contact information in Rave Mobile Safety

## Rave Mobile Safety

## Current Students, Faculty, and Staff are Already Registered:

- Log on to MyEKU
- Use your Single Sign On (SSO) authentication.
- Under the MyEKU Important Contacts Card, click on the Rave Emergency Notifications link.
- Under My Account you can check and edit your Mobile Phones, your Voice Only Line Contacts, and your Email. Click the Add Buttons to add additional Mobile Phones, Voice Only Line Contacts, and Emails.
- Note: Email messages are automatically sent to all current EKU email addresses. You cannot opt-out of receiving messages on your EKU email account.
- Note: Texts and voice calls are also automatically entered into the system (provided you have given your mobile phone number(s) to the university), and you can opt-out of these notifications if you desire. Please give careful consideration to opting-out, however, because once you opt-out, you will no longer receive important emergency information intended to help you to stay safe. (Important: Students should check their mobile phone numbers at the beginning of every semester and make changes as their circumstances change.)
- *Message and data rates may apply. Text messages are sent on an as-needed basis. This service is provided per the Terms of Use (<https://www.getrave.com/help/Terms.action/>) and Privacy Policy. Text STOP to 67283 (MRAVE), 226787 (CAMPUS), 78015, or 77295 to cancel, or Text HELP for tech support.*
- Note: EKU and Rave do not charge for text service; however, your carrier may have standard text messaging charges.

## Other Community Members:

- While current EKU employees, and registered EKU students, are automatically enrolled in Rave Mobile Safety – Emergency Notifications, other community members, such as parents, visitors, or contractors, may SMS (Text) to Opt-In for emergency notifications, sent from Public Safety, using our text alert method. Be informed. Text “EKUAlerts” to 67283 (MRAVE), 226787 (CAMPUS), 78015, or 77295.
- *Message and data rates may apply. Text messages are sent on an as-needed basis. This service is provided per the Terms of Use and Privacy Policy. Text STOP to 67283 (MRAVE), 226787 (CAMPUS), 78015, or 77295 to cancel, or Text HELP for tech support.*
- Rave does not charge subscribers to send or receive text messages. Standard or other messaging charges may apply depending upon your wireless carrier plan and subscription details.

## Living Safely at EKU

Life can be unpredictable. The Division of Campus Operations asks that all our community members download the **EKU S.A.F.E. App**.

<https://www.eku.edu/in/guides/s-a-f-e-app/>

(Note: For maximum utility, you must turn on your location services, for this app, so your location can be checked, and sent to Public Safety, or to one of your Contacts. Privacy is your concern, and you decide whether to enable your location services. Enabling this feature, on your mobile phone, for this app, helps people get to you when you need assistance.)

Eastern Kentucky University's Student Government Association (SGA) and Public Safety have once again partnered to introduce the next generation of mobile phone safety technology with the EKU S.A.F.E. App.

The free personal safety app is available for download on both the Apple and Android platforms at:

Apple: <https://apps.apple.com/us/app/s-a-f-e-safety-app-for-eku/id1550124036> (<https://apps.apple.com/us/app/s-a-f-e-safety-app-for-eku/id1550124036/>)

and

Android: <https://play.google.com/store/apps/details?id=com.cutcom.apparmor.eku&pli=1> (<https://play.google.com/store/apps/details/?id=com.cutcom.apparmor.eku&pli=1>)

The app puts various safety services at the fingertips of users:

- Push Notifications – Allows users to receive emergency notifications and timely warnings sent from Public Safety, via ECU Alerts, using our email alert method. (Note: Community members, who are not ECU employees or ECU students, can also SMS to Opt-In for emergency notifications, sent from Public Safety, using our text alert method. Be informed. Text “ECUAlerts” to 67283 (MRAVE), 226787 (CAMPUS), 78015, or 77295.)
- Emergency HELP – Contains buttons to Call 911 if you are off the ECU Richmond Campus, Call ECU Police if you are on the Richmond Campus, chat with ECU Police via text for the deaf or hard of hearing or when it is not safe for you to speak. Emergency Call checks your physical location and determines that if you are inside the campus geofence, your call goes to ECU Police, and if you are outside the campus geofence, your call goes to 911 for help.
- Mobile BlueLight ALARM – Contains a button that simultaneously sends your location to ECU Police and makes a phone call or a chat request to ECU Police. ECU Police can receive your location in real-time on their Dashboard and they can speak or chat with you on the phone.
- Safety Escort | Friend Walk – Has options to contact the ECU Police, to request a safety escort on the Richmond Campus, or allows you to send your location in real-time to a friend, so they can watch you as you travel to your destination.
- WorkAlone – Allows you to start a session with either a personal contact, anywhere, or with Public Safety, if you are on the Richmond Campus. This feature will automatically check in on you while working or studying alone, and can automatically trigger a call to your personal contact, or Public Safety, if you fail to check-in at the allotted time, or if you press the emergency button.
- Report a Tip – Allows you to report tips, on a variety of topics, and gives you an option of attaching a photo or video. The tips are automatically routed to the appropriate offices.
- Health & Safety Toolbox – Has options to contact the ECU Police, the Counselling Center, Student Health Services, and Student Accessibility Office.
- Campus Maps – Provides access to a Parking Map, Enhanced Shelter In Place Buildings, and Evacuation Assembly Areas.
- Emergency Plans – Contains the University’s planned response to emergency situations. This is the content of the University Emergency Action Plan, and it provides important information about what you can do, to protect yourself, if an emergency does occur.
- Support Resources – Has options to contact University Housing, Facilities Management, Libraries, and Student Affairs.
- Manage Profile – Under the About / Preferences button, users can manage their profile and add information to help emergency responders. This information is only available to and used by ECU

Public Safety for emergency purposes. It allows individuals to volunteer information to help us keep you safe. Items the user can volunteer include: Allergies, Medications, On-Campus Primary Address/Location, Secondary or Additional Addresses/Locations (For individuals whose work or studies take them to multiple locations on campus), Permanent Address, Additional Phone Numbers, Emergency Contact Name and Phone Number. The more information volunteered, the more effectively we can find you, and help you, if you get into trouble or have difficulties of any kind.

We are proud of our strong partnership with the Student Government Association as we collaborate to provide safety resources, such as this app, that benefits our entire campus community. Colonels care for one another and this app provides a platform for our community to look out for one another by reporting issues, communicating directly with the ECU Police Department, providing tips, watching friends virtually walk, and other safety items.